



Safe Schools Link: <https://bullitt-ky.safeschools.com/login>

BCPS Employees: Call 800-434-0154 if the issue continues after trying the below troubleshooting tips.

If you are accessing training from a computer:

1. Restart your browser. Note: On a Mac, you'll need to fully quit the browser.
2. Make sure you are using a recent version of Google Chrome, Mozilla Firefox, Internet Explorer, or Safari. If you have any pending updates, they may need to be completed to move forward with training.
3. Clear your browser's cache, which is typically located in your browser's history settings.
4. It is possible that device-specific browser extensions and/or pop-up blockers may be interfering with your training. Try accessing the training from another browser to rule out this possibility.
5. Make sure Adobe Flash Player is updated and also allowed on the site.

If you are accessing training from a mobile device:

Our system is compatible with many mobile devices; however, some users may have personal configurations that prevent certain courses from loading. Additionally, some custom and policy courses are best displayed on a computer. If you are experiencing difficulty loading our training on a personal device, try accessing the courses through a laptop or desktop computer.